# Feature Name Maintenance Complete Work Order

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 4.3.22 | | | |
| **Use Case Name:** | Complete Work Order | | | |
| **Created By:** | Eric Bostwick | | **Last Updated By:** | Eric Bostwick |
| **Date Created:** | 9/13/18 | | **Last Revision Date:** | 9/18/18 |
| **Actors:** | | Primary Actor: Maintenance Supervisor  Secondary Actor: Maintenance Worker, Work Order Requestor (WOR), MRO Buyer. | | |
| **Description:** | | Complete maintenance work orders (Mark them done or not possible) | | |
| **Trigger:** | | Work order has been completed. | | |
| **Preconditions:** | | 1. Maintenance Supervisor has system account.  2. Maintenance Supervisor has permission to complete work orders in the system. | | |
| **Postconditions:** | | 1. Maintenance work order marked as completed | | |
| **Normal Flow:** | | 1. Maintenance Supervisor goes to Maintenance Work Order menu. 2. Maintenance Supervisor selects Edit Work Orders from menu. 3. Maintenance Supervisor queries work order system by various input parameters   (Work Order Number) or browses from a list to select the work order they want to edit.   1. Maintenance Supervisor opens the work order and marks as completed and attaches notes. 2. Any parts required from stock are entered 3. Maintenance Supervisor submits completed work order. | | |
| **Alternative Flow:** | |  | | |
| **Exceptions:** | |  | | |
| **Includes:** | | System user login | | |
| **Frequency of Use:** | | On demand | | |
| **Special Requirements:** | |  | | |
| **Assumptions:** | |  | | |
| **Notes and Issues:** | | 2e | | |